

Ref #	Hits	Search Query	DBs	Default Operator	Plurals	Time Stamp
L1	0	(on) adj (line) near5 (assistance or communication) same (qos) same (multi) adj (media)	US-PGPUB; USPAT; EPO	OR	ON	2005/10/19 10:58
L2	0	(on) adj (line) near5 (assistance or communication) same (multi) adj (media)	US-PGPUB; USPAT; EPO	OR	ON	2005/10/19 10:57
L3	0	(on) adj (line) near5 (assistance or communication or help) same (multi) adj (media)	US-PGPUB; USPAT; EPO	OR	ON	2005/10/19 10:58
L4	0	(on) adj (line) near5 (assistance or communication or help)	US-PGPUB; USPAT; EPO	OR	ON	2005/10/19 10:58
L5	3349	(online) near5 (assistance or communication or help)	US-PGPUB; USPAT; EPO	OR	ON	2005/10/19 16:53
L6	2	(online or live or realtime or (real) adj (time)) near5 (assistance or communication) same (qos) same (multi) adj (media)	US-PGPUB; USPAT; EPO	OR	ON	2005/10/19 10:59
L7	0	(online or live or realtime or (real) adj (time)) near5 (assistance or help\$3 or tutor\$3 or teach\$3 or interact\$3 or shar\$3 or collaborat\$4) same (qos) same (multi) adj (media)	US-PGPUB; USPAT; EPO	OR	ON	2005/10/19 11:01
L8	4	(online or live or realtime or (real) adj (time)) same (assistance or help\$3 or tutor\$3 or teach\$3 or interact\$3 or shar\$3 or collaborat\$4) same (qos) same (multi) adj (media)	US-PGPUB; USPAT; EPO	OR	ON	2005/10/19 11:01
L9	1161	(online) near5 (assistance or help)	US-PGPUB; USPAT; EPO	OR	ON	2005/10/19 12:47
L10	19	9 and (exchange\$3 or sharing) same (common) same (display)	US-PGPUB; USPAT; EPO	OR	ON	2005/10/19 11:14
L11	0	9 and (exchange\$3 or sharing) same (concurrent or simultaneous\$2) same (display\$3)	US-PGPUB; USPAT; EPO	OR	ON	2005/10/19 11:14
L12	25	9 and (concurrent or simultaneous\$2) same (display\$3)	US-PGPUB; USPAT; EPO	OR	ON	2005/10/19 11:14
L13	0	((customer) adj (service) or help\$3 or assist\$4) same (live or (real) adj (time)) same (simutaneous\$2 or concurent\$2)	US-PGPUB; USPAT; EPO	OR	ON	2005/10/19 12:42

L14	34787	((customer) adj (service) or help\$3 or assist\$4) same (live or (real) adj (time))	US-PGPUB; USPAT; EPO	OR	ON	2005/10/19 12:42
L15	51	((customer) adj (service) or help\$3 or assist\$4) same (live or (real) adj (time)) same (curser or mouse or mice) same (network)	US-PGPUB; USPAT; EPO	OR	ON	2005/10/19 12:43
L16	5	((customer) adj (service) or help\$3 or assist\$4) same (live or (real) adj (time)) same (curser or mouse or mice) same (network) same (updat\$3)	US-PGPUB; USPAT; EPO	OR	ON	2005/10/19 12:44
L17	7	(customer or client or user) same (help\$3 or assist\$4 or service) same (live or (real) adj (time)) same (curser or mouse or mice) same (network) same (updat\$3)	US-PGPUB; USPAT; EPO	OR	ON	2005/10/19 12:45
L18	90	(online) near5 (assistance or help) same (vtc or chat or voice)	US-PGPUB; USPAT; EPO	OR	ON	2005/10/19 12:49
L19	9070	(online or live or (real) adj (time)) near5 (assistance or help or learn\$3 or teach\$3 or meeting)	US-PGPUB; USPAT; EPO	OR	ON	2005/10/19 12:50
L20	7378	(live or (real) adj (time)) near5 (assistance or help or learn\$3 or teach\$3 or meeting)	US-PGPUB; USPAT; EPO	OR	ON	2005/10/19 12:51
L21	0	(live or (real) adj (time)) near5 (assistance or help or learn\$3 or teach\$3 or meeting) same (udat\$3) near4 (screen or display)	US-PGPUB; USPAT; EPO	OR	ON	2005/10/19 12:51
L22	6	(live or (real) adj (time)) near5 (assistance or help or learn\$3 or teach\$3 or meeting) same (updat\$3) near4 (screen or display)	US-PGPUB; USPAT; EPO	OR	ON	2005/10/19 12:52
L23	206	(live or (real) adj (time)) near5 (assistance or help or learn\$3 or teach\$3 or meeting) same (session)	US-PGPUB; USPAT; EPO	OR	ON	2005/10/19 12:54
L24	3	(live or (real) adj (time)) near5 (assistance or help or learn\$3 or teach\$3 or meeting) same (session) near5 (board or screen)	US-PGPUB; USPAT; EPO	OR	ON	2005/10/19 13:19
L25	9	(live or (real) adj (time)) near5 (assistance or help or learn\$3 or teach\$3 or meeting) same (session) near5 (board or screen or display\$3)	US-PGPUB; USPAT; EPO	OR	ON	2005/10/19 13:21

L26	56	(select\$3 or idendif\$7) near5 (mode channel or connection) near5 (criteria or rule or polic\$3 or parameter) same (qos)	US-PGPUB; USPAT; EPO	OR	ON	2005/10/19 13:23
L27	56	(select\$3 or idendif\$7) near5 (mode or channel or connection) near5 (criteria or rule or polic\$3 or parameter) same (qos)	US-PGPUB; USPAT; EPO	OR	ON	2005/10/19 13:30
L28	3	(select\$3 or idendif\$7) near5 (mode or channel or connection) near5 (type or nature) near5 (criteria or rule or polic\$3 or parameter) same (qos)	US-PGPUB; USPAT; EPO	OR	ON	2005/10/19 13:26
L29	0	(client or user or customer or terminal) same (select\$3 or idendif\$7) near5 (mode or channel or connection) near5 (type or nature) near5 (criteria or rule or polic\$3 or parameter) same (qos)	US-PGPUB; USPAT; EPO	OR	ON	2005/10/19 13:27
L30	137	(select\$3 or idendif\$7 or allow\$4 or establish\$3) near5 (session or channel or connection) near5 (criteria or rule or polic\$3 or parameter) same (qos)	US-PGPUB; USPAT; EPO	OR	ON	2005/10/19 13:31
L31	147	(select\$3 or idendif\$7 or allow\$4 or establish\$4) near5 (session or channel or connection) near5 (criteria or rule or polic\$3 or parameter) same (qos)	US-PGPUB; USPAT; EPO	OR	ON	2005/10/19 13:32
L32	2	(select\$3 or idendif\$7 or allow\$4 or establish\$4) near5 (session or channel or connection) near5 (criteria or rule or polic\$3 or parameter) same (qos) same (synchroniz\$5 or simultaneous\$2 or concurrent\$2)	US-PGPUB; USPAT; EPO	OR	ON	2005/10/19 16:16
L33	10	("5103498" "5122972" "5179654" "5239617" "5255386" "5287448" "5310349" "5377319" "5442759" "5477447").PN.	US-PGPUB; USPAT; USOCR	OR	ON	2005/10/19 15:01
L34	44	("5563805").URPN.	USPAT	OR	ON	2005/10/19 15:14

L35	186	("20010001014" "20010003828" "20040139178" "4160129" "4345315" "4817050" "4823373" "4893248" "4972504" "5041972" "5075771" "5088052" "5131020" "5136707" "5208908" "5223699" "5228076" "5245533" "5262760" "5285494" "5313598" "5315093" "5327486" "5361259" "5369571" "5452446" "5490060" "5506893" "5526257" "5533108" "5537611" "5539734" "5551025" "5555290" "5557668" "5563805" "5566351" "5586260" "5602918" "5610915" "5630066" "5650994" "5659601" "5694546" "5699528" "5710882" "5742763" "5757900" "5774660" "5774670" "5787412" "5790797" "5790809" "5812750" "5825769" "5825890" "5832519" "5848233" "5848396" "5848399" "5867495" "5870558" "5875236" "5875296" "5877759" "5881237" "5883948" "5884032" "5884312" "5892900" "5907681" "5909679" "5909682" "5915001" "5920542" "5923016" "5923756" "5930764" "5930804" "5933142" "5937165" "5938729" "5949976" "5953389" "5956714" "5958016" "5960411" "5961602" "5963925" "5966695" "5970467" "5974396" "5974441" "5982864" "5982891" "5983350" "5987134" "5987523" "5991733" "5991746" "5991806" "5995948" "5999525" "5999965" "5999972" "5999973" "6003079" "6006265" "6011844" "6012090" "6014647" "6014702" "6018768" "6021409" "6031904" "6032132" "6032184" "6041325"	US-PGPUB; USPAT; USOCR	OR	ON	2005/10/19 15:14
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L36	2	(select\$3 or idendif\$7 or allow\$4 or establish\$4) near5 (session or channel or link or connection) near5 (criteria or rule or polic\$3 or parameter) same (qos) same (synchroniz\$5 or simultaneous\$2 or concurrent\$2)	US-PGPUB; USPAT; EPO	OR	ON	2005/10/19 16:21
L37	166	(select\$3 or idendif\$7 or allow\$4 or establish\$4) near5 (session or channel or link or connection) near5 (criteria or rule or polic\$3 or parameter) same (qos)	US-PGPUB; USPAT; EPO	OR	ON	2005/10/19 16:22
L38	1	(select\$3 or idendif\$7 or allow\$4 or establish\$4) near5 (session or channel or link or connection) near5 (criteria or rule or polic\$3 or parameter) same (qos) same (load) adj (balanc\$3)	US-PGPUB; USPAT; EPO	OR	ON	2005/10/19 16:22
L39	150	(select\$3 or establish\$4) near5 (session or channel or link or connection) near5 (criteria or rule or polic\$3 or parameter) same (qos)	US-PGPUB; USPAT; EPO	OR	ON	2005/10/19 16:23
L40	92	(select\$3 or establish\$4) near5 (session or channel or link or connection) near5 (criteria or rule or polic\$3 or parameter) near5 (qos)	US-PGPUB; USPAT; EPO	OR	ON	2005/10/19 16:36
L41	0	(select\$3 or establish\$4) near5 (session or channel or link or connection) near5 (criteria or rule or polic\$3 or parameter) near5 (qos) same (userid)	US-PGPUB; USPAT; EPO	OR	ON	2005/10/19 16:23
L42	0	(select\$3 or establish\$4) near5 (session or channel or link or connection) near5 (criteria or rule or polic\$3 or parameter) near5 (qos) same (user) adj (id)	US-PGPUB; USPAT; EPO	OR	ON	2005/10/19 16:24
L43	0	(select\$3 or establish\$4) near5 (session or channel or link or connection) near5 (criteria or rule or polic\$3 or parameter) near5 (qos) same (adjust\$3 or downgrad\$3)	US-PGPUB; USPAT; EPO	OR	ON	2005/10/19 16:24
L44	1	"6388654".pn.	US-PGPUB; USPAT; EPO	OR	ON	2005/10/19 16:36
L45	74	709/204.ccls. and (online) near5 (assistance or communication or help)	US-PGPUB; USPAT; EPO	OR	ON	2005/10/19 16:53

L46	1	709/204.ccls. and (online) near5 (assistance or communication or help) same (bandwidth or qos) same (web)	US-PGPUB; USPAT; EPO	OR	ON	2005/10/19 16:54
L47	5	709/204.ccls. and (online) near5 (assistance or communication or help) same (bandwidth or qos)	US-PGPUB; USPAT; EPO	OR	ON	2005/10/19 16:54
S1	2	(user or client or pc or customer) near5 (network or WAN) near5 (monitor\$4 or collect\$4) near5 (user or client or customer) near5 (profile or log) same (remote\$3)	US-PGPUB; USPAT; EPO	OR	ON	2004/11/01 16:31
S2	71	(user or client or pc or customer) near5 (network or WAN) near5 (monitor\$4 or collect\$4) near5 (user or client or customer) near5 (profile or log)	US-PGPUB; USPAT; EPO	OR	ON	2004/11/01 16:40
S3	1	((user or client or pc or customer or host) with server) near5 (network or WAN) near5 (help or assistance or "trouble shoot" or shoot\$4) near5 (user or client or customer) near5 (profile or log) same (agent)	US-PGPUB; USPAT; EPO	OR	ON	2004/11/01 16:43
S4	0	((user or client or pc or customer or host) with server) same (network or WAN) near5 (help or assistance or "trouble shoot" or shoot\$4) near5 (user or client or customer) near5 (profile or log) same (agent)	US-PGPUB; USPAT; EPO	OR	ON	2004/11/01 16:44
S5	0	((user or client or pc or customer or host) with server) same (network or WAN) same (help or assistance or "trouble shoot" or shoot\$4) near5 (user or client or customer) near5 (profile or log) same (agent)	US-PGPUB; USPAT; EPO	OR	ON	2004/11/01 16:44
S6	4	((user or client or pc or customer or host) with server) same (network or WAN) same (help or assistance or "trouble shoot" or shoot\$4) same (user or client or customer) near5 (profile or log) same (agent)	US-PGPUB; USPAT; EPO	OR	ON	2004/11/01 16:47
S7	174	((user or client or pc or customer or host) with server) same (network or WAN) same (user or client or customer) near5 (profile or log) same (agent)	US-PGPUB; USPAT; EPO	OR	ON	2004/11/01 16:48

S8	43	((user or client or pc or customer or host) with server) same (network or WAN) same (user or client or customer) near5 (profile or log) same (agent) same (monitor\$4 or track\$4 or analyz\$4)	US-PGPUB; USPAT; EPO	OR	ON	2005/10/19 12:39
S9	0	((user or customer or consumer) near5 (info\$5 or profile)) near5 (((ID\$5 or number or address)) near5 priorit\$5) same ((multimedia or digital) near5 ((online or network or web) adj (assitance or help\$5 or support)))	US-PGPUB; USPAT; EPO	OR	ON	2004/11/01 16:59
S10	0	((user or customer or consumer) near5 (info\$5 or profile)) near5 (((ID\$5 or number or address)) near5 priorit\$5) and ((multimedia or digital) near5 ((online or network or web) adj (assitance or help\$5 or support)))	US-PGPUB; USPAT; EPO	OR	ON	2004/11/01 17:00
S11	0	((user or customer or consumer) near5 (info\$5 or profile)) near5 (((ID\$5 or number or address)) same priorit\$5) and ((multimedia or digital) near5 ((online or network or web) adj (assitance or help\$5 or support)))	US-PGPUB; USPAT; EPO	OR	ON	2004/11/01 17:00
S12	0	((user or customer or consumer) near5 (info\$5 or profile)) near5 (((ID\$5 or number or address)) same priorit\$5) and ((multimedia or digital) same ((online or network or web) adj (assitance or help\$5 or support)))	US-PGPUB; USPAT; EPO	OR	ON	2004/11/01 17:01
S13	2	((user or customer or consumer) near5 (info\$5 or profile)) near5 (((ID\$5 or number or address)) same priorit\$5) and ((multimedia or digital) and ((online or network or web) adj (assitance or help\$5 or support)))	US-PGPUB; USPAT; EPO	OR	ON	2004/11/01 17:02
S14	4	((user or customer or consumer) near25 (info\$5 or profile)) near45 (((ID\$5 or number or address)) same priorit\$5) and ((multimedia or digital) and ((online or network or web) adj (assitance or help\$5 or support)))	US-PGPUB; USPAT; EPO	OR	ON	2004/11/01 17:03
S15	0	"20020046299".URPN.	USPAT	OR	ON	2004/11/01 17:02

S16	4	((user or customer or consumer) near25 (info\$5 or profile)) near45 (((ID\$5 or number or address)) same priorit\$5) and ((online or network or web) adj (assitance or help\$5 or support))	US-PGPUB; USPAT; EPO	OR	ON	2004/11/01 17:04
S17	18	((user or customer or consumer) near25 (info\$5 or profile)) same (((ID\$5 or number or address)) same priorit\$5) and ((online or network or web) adj (assitance or help\$5 or support)) and multimedia	US-PGPUB; USPAT; EPO	OR	ON	2004/11/01 17:10
S18	28	((user or customer or consumer) near25 (info\$5 or profile)) same (((ID\$5 or number or address)) same priorit\$5) and ((online or network or web) adj (assitance or help\$5 or support))	US-PGPUB; USPAT; EPO	OR	ON	2004/11/01 17:06
S19	73	((user or customer or consumer) near5 (info\$5 or profile)) near5 (((ID\$5 or number or address)) same priorit\$5	US-PGPUB; USPAT; EPO	OR	ON	2004/11/01 17:07
S20	3	(((user or customer or consumer) near5 (info\$5 or profile)) near5 (((ID\$5 or number or address)) same priorit\$5) and 709/205	US-PGPUB; USPAT; EPO	OR	ON	2004/11/01 17:07
S21	136	((user or customer or consumer) near25 (info\$5 or profile)) and (((ID\$5 or number or address)) same priorit\$5) and ((online or network or web) adj (assitance or help\$5 or support)) and multimedia	US-PGPUB; USPAT; EPO	OR	ON	2004/11/01 17:11
S22	2	((user or customer or consumer) near25 (info\$5 or profile)) and (((ID\$5 or number or address)) same priorit\$5) same((online or network or web) adj (assitance or help\$5 or support)) and multimedia	US-PGPUB; USPAT; EPO	OR	ON	2004/11/01 17:11
S23	64	(((user or customer or consumer) near25 (info\$5 or profile)) and (((ID\$5 or number or address)) same priorit\$5) and ((online or network or web) adj (assitance or help\$5 or support)) and multimedia) and "709"/\$	US-PGPUB; USPAT; EPO	OR	ON	2004/11/02 11:49

S24	36	((user or customer or consumer) near25 (info\$5 or profile)) and ((ID\$5 or number or address)) same priorit\$5) and ((online or network or web) adj (assitance or help\$5 or support)) and collaborat\$4) and "709"	US-PGPUB; USPAT; EPO	OR	ON	2004/11/02 11:16
S25	253	((user or customer or consumer) near25 (info\$5 or profile)) and (remot\$4) same (manag\$4) same ("real time"))	US-PGPUB; USPAT; EPO	OR	ON	2004/11/02 11:19
S26	2	((user or customer or consumer) near25 (info\$5 or profile)) and (remot\$4) same (manag\$4) same ("real time")) same (assistance or help or tutor)	US-PGPUB; USPAT; EPO	OR	ON	2004/11/02 11:20
S27	70	((user or customer or consumer) near25 (info\$5 or profile)) and (remot\$4) same (manag\$4) same ("real time")) and "709"	US-PGPUB; USPAT; EPO	OR	ON	2004/11/02 11:21
S28	64	((user or customer or consumer) near25 (info\$5 or profile)) and ((ID\$5 or number or address)) same priorit\$5) and ((online or network or web) adj (assitance or training or tutoring or help\$5 or support)) and multimedia) and "709"/\$	US-PGPUB; USPAT; EPO	OR	ON	2004/11/02 11:50
S29	4791	709/203.ccls.	US-PGPUB; USPAT; EPO	OR	ON	2004/11/02 14:03
S30	998	709/202.ccls.	US-PGPUB; USPAT; EPO	OR	ON	2004/11/02 14:04
S31	2232	709/227.ccls.	US-PGPUB; USPAT; EPO	OR	ON	2004/11/02 16:23
S32	3430	709/203.ccls. and (user or client or pc or customer) near5 (network or WAN)	US-PGPUB; USPAT; EPO	OR	ON	2004/11/02 14:17
S33	236	709/203.ccls. and 709/202.ccls. and40 and (user or client or pc or customer) near5 (network or WAN)	US-PGPUB; USPAT; EPO	OR	ON	2004/11/02 14:17
S34	34	709/203.ccls. and 709/202.ccls. and 709/227.ccls. and (user or client or pc or customer) near5 (network or WAN)	US-PGPUB; USPAT; EPO	OR	ON	2004/11/02 14:29

S35	0	709/203.ccls. and 709/202.ccls. and 709/227.ccls. and (((user or customer or consumer) near25 (info\$5 or profile)) and (((ID\$5 or number or address)) same priorit\$5) and ((online or network or web) adj (assitance or help\$5 or support)) and multimedia)	US-PGPUB; USPAT; EPO	OR	ON	2004/11/02 14:22
S36	0	709/203.ccls. and 709/202.ccls. and 709/227.ccls. and (((user or customer or consumer) near25 (info\$5 or profile)) and ((ID\$5 or number or address)) same priorit\$5) and ((online or network or web) adj (assitance or help\$5 or support))	US-PGPUB; USPAT; EPO	OR	ON	2004/11/02 14:23
S37	34	709/203.ccls. and 709/202.ccls. and 709/227.ccls. and (user or client or pc or customer) same (network or WAN) same (profile or info\$7)	US-PGPUB; USPAT; EPO	OR	ON	2004/11/02 14:31
S38	1333	709/227.ccls. and (user or client or pc or customer) same (network or WAN) same (profile or info\$7)	US-PGPUB; USPAT; EPO	OR	ON	2004/11/02 14:32
S39	0	709/227.ccls. and (user or client or pc or customer) same (network or WAN) same (profile or info\$7) same (((ID\$5 or number or address)) same priorit\$5) and ((online or network or web) adj (assitance or help\$5 or support))	US-PGPUB; USPAT; EPO	OR	ON	2004/11/02 14:33
S40	0	709/227.ccls. and (user or client or pc or customer) same (network or WAN) same (profile or info\$7) same (((ID\$5 or number or address)) same priorit\$5) same ((online or network or web) adj (assitance or help\$5 or support))	US-PGPUB; USPAT; EPO	OR	ON	2004/11/02 14:33
S41	614	709/227.ccls. and (establish\$5 or intitiat\$4) same (session)".	US-PGPUB; USPAT; EPO	OR	ON	2004/11/02 16:24
S42	23	709/227.ccls. and (establish\$5 or intitiat\$4) same (session) same (priorit\$4 or rank\$4)".	US-PGPUB; USPAT; EPO	OR	ON	2004/11/02 16:27
S43	0	709/227.ccls. and (establish\$5 or intitiat\$4) same (session) same (priorit\$4 or rank\$4) same (profile or info\$7) same "user."	US-PGPUB; USPAT; EPO	OR	ON	2004/11/02 16:28

S44	79	709/227.ccls. and 709/202.ccls. (establish\$5 or intitiat\$4) same (session) same (priorit\$4 or rank\$4) same (profile or info\$7) same "user."	US-PGPUB; USPAT; EPO	OR	ON	2004/11/02 16:30
S45	998	709/202.ccls. (establish\$5 or intitiat\$4) same (session) same (priorit\$4 or rank\$4) same (profile or info\$7) same "user."	US-PGPUB; USPAT; EPO	OR	ON	2004/11/02 16:30
S46	5	"808672".ap.	US-PGPUB; USPAT; EPO	OR	ON	2005/06/08 17:45
S47	1	"6353446".pn.	US-PGPUB; USPAT; EPO	OR	ON	2005/06/08 17:45